

## Moderators: EUI and URBACT experts Bonnie Fenton and Mary Dellenbaugh-Losse

Day 1	Tuesday, 28 October   Pialoghaus Hamburg gGmbH, Alter Wandrahm 4
08:30 –	Welcome coffee, registration & informal networking
09:00	
09:00 -	Setting the feet and wheels in motion: Welcome & opening
09:15	With the City of Hamburg and Dialoghaus – partner of EUI-IA <u>CUSTOM</u> project.
	Christoph Holstein, State Secretary, Hamburg Ministry for the Interior and Sports
	Svenja Weber, CEO Dialoghaus Hamburg gGmbH
	EUI and URBACT Permanent Secretariat
09:15 –	Moving differently, living better: The active mobility revolution
10:15	Defining active mobility within integrated mobility systems and presentation of the initial findings of the EUI Policy Lab on active mobility.
	<b>Marianne Weinreich</b> , leading expert in active and sustainable mobility, cofounder and for 15 years Chair of The Cycling Embassy of Denmark and European Ambassador for Diversity in Transport
	Bonnie Fenton, Rupprecht Consult GmbH
	Anke Koller, Head of Transport Development and Mobility Strategy, City of Hamburg
10:15 -	Coffee/tea break
10:45	
10:45 -	Cities leading the way: Active mobility experiences across Europe
11:00	Introduction to active mobility gallery with city representatives from:
	Brussels (BE), Faenza (IT), Turku (FI), Coimbra (PT), and Lahti (FI)
10:45 –	Active Mobility Gallery: Learning from city to city
13:00	Showcase of posters from European cities with participatory discussions in a World Café setting
	Brussels (BE), Faenza (IT), Turku (FI), Coimbra (PT), and Lahti (FI)
13:00 -	Lunch break
14:00	
14:00 -	Walk the Talk: Hamburg's active mobility and introduction to site visits
14:30	
	Susanne Elfferding, Hamburg Ministry of Transport and Mobility Transition
	Christyn Dörre, Project manager, EUI Innovative Action CUSTOM project







#### 14:30 - **Site visits**

# 18:00 Exploring a

Exploring active mobility projects across the City of Hamburg:

#### Dialoghaus "Dialog im Dunkeln" workshop

Guided by blind or visually impaired hosts, participants will navigate urban environments around the Dialoghaus—crossing streets and using public spaces with mobility tools such as a walking cane and specifically modified glasses to simulate different visual handicaps. This experience challenges perceptions and enhances empathy, transforming how we understand movement in the city and revealing what true accessibility, orientation, and trust mean when sight is no longer available.

#### **EUI Innovative Action CUSTOM project**

The CUSTOM project in Hamburg promotes inclusive mobility through an accessibility app that enables seamless travel for people with disabilities, enhancing autonomy and participation in urban life. The visit will include a presentation of the app's features followed by a guided walk around the Hamburg streets, allowing participants to test its functions and experience how digital tools can make urban mobility more accessible for all.

#### Hamburg's new walkable city centre

The visit will explore Hamburg's transformation toward a car-free city centre, showcasing projects from its 2020 action plan "An attractive city centre for everyone." Participants will walk through redesigned areas around Jungfernstieg —once car-dominated streets now prioritising pedestrians, cyclists, and shared spaces—illustrating how collaboration between city authorities and stakeholders drives active mobility and urban liveability.

#### Connecting walking with public transport: reshaping public space for walkable cities

The visit will highlight how Hamburg integrates public transport and walking infrastructure to enhance walkability, connectivity, and accessibility. Through a walking tour around Jungfernstieg, participants will explore redesigned spaces — including new pedestrian links and improved station areas.

### 18:00 Informal networking dinner at Dialoghaus







Day 2	Wednesday, 29 October   Dialoghaus Hamburg gGmbH, Alter Wandrahm 4	
08:30 -	Welcome coffee, registration & informal networking	
09:00		
09:00 – 09:15	Introduction and short recap of first day	
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Active Mobility Insights: City-to-City Breakout Exchange		
Discussion rounds with the cities featured in the Active Mobility Gallery		
09:15 – 10:00	Inclusive journeys: behaviour change and accessibility hand in hand	
	Breakout discussion room with leading cities on:	
	Behaviour change	
	Accessibility & inclusion	
10:00 -	Beyond boundaries: modal shift and urban-rural synergies	
10:45	Break-out discussion room with leading cities on:	
	Intermodality / modal shift	
	Urban-rural linkages	
10:45 –	Coffee/tea break	
11:15		
11:15 -	Safe streets, shared spaces: reimagining mobility together	
12:00	Break-out discussion room with leading cities on:	
	Public space reallocation / low-traffic zones	
	• Safety	
12:00 -	Wrapping up and shaping tomorrow's mobility: what's next?	
12:30	Presentation of EUI and URBACT opportunities	
12:30 –	Lunch/end of the EU City Lab	
13:30		





